

Privacy Policy

Effective Date: March 15, 2021

XSOLIS, Inc. respects your privacy. This privacy policy describes what personal information we collect from you, how we use and share it, and your rights and choices regarding your information, including whether or not to share it with us. By accessing or using our site, you agree to this privacy policy. It also applies to information we collect on this site, as well as in email, text, and other electronic messages between you and this site, and through mobile and desktop applications you download from this site. It does not apply to information collected by us offline or through any other means, including on any other website operated by us or a third party, or collected by any third party that may link to or be accessible through our site. If you do not agree to be bound by this policy, you may choose not to access or use our site. Additional specific policies or agreements may apply to certain products and services. If such policies or agreements conflict with this policy, the terms of those policies or agreements will prevail.

Children's Privacy

Our site is not intended for or designed to attract children under the age of 18, and we will not knowingly solicit or collect personal information from children we actually know are under 18. If we learn that a child under 18 has given us personal information, we will take steps to delete that information. If you believe a child under the age of 18 has given us personal information, please contact us so we may delete the information.

Links to Third-Party Sites and Features

Our site may include links to or direct you to other websites, including, for example, sites to view and register seminars or news articles about our company. Our site also may allow you to use certain features and plug-ins that integrate third-party social media sites and other third-party features and tools. This Privacy Policy applies to any personal information you provide with purchases and interactions made directly through this site. In the event you are directed to a third-party site to initiate your transaction, the third-party site will be clearly identified and link to its own privacy policy and terms of use. Once you leave this site and are directed to another site or application, however, this policy and our Terms of Use no longer apply and the terms and policies on such third-party site apply. You have the choice whether to access the links to these sites, initiate the transaction or activate the features. This privacy policy does not apply to any third-party linked sites, and we are not responsible for the privacy practices or the contents of such external sites. We encourage you to consult the privacy policies of such sites before sharing any personal information through them, initiating your transaction or activating the features.

Third-Party Vendors

We may share your personal information with third-party agents, contractors, service providers, and suppliers who assist in providing support and services to our entities. When we do so, we require those third parties to protect your personal information in accordance with this policy and applicable laws. Once you leave this site and are directed to another site or application, however, this policy and our Terms of Use no longer apply and the terms and policies on such third-party site apply.

Types of Information We Collect

You can always browse our sites without logging in or providing personal information. It is your decision whether to provide information that we request. Please know that, if you choose not to do so, we may not be able to provide you with a relevant service or feature of our site.

Below are the types of information we may collect about you.

Personal Information. Personal information is information that identifies or is capable of identifying you as an individual. We collect personal information from you when you voluntarily provide it to us, such as by creating a user account, signing up for email updates, registering for events, subscribing to newsletters, ordering products or services, or responding to surveys, offers, promotions, and other communications. We also may collect personal information about you from your use of our products and services or through our partners and other publicly and commercially available sources. Personal information we collect from you may include:

- Contact information such as name, email address, job title, mailing address and phone number;
- Preferences information such as email marketing preferences;
- Log-in information such as username, personal account number, and password;
- Your location, such as if you agree to allow us to access your location to provide you with information relevant to your area; and
- Other information you choose to provide, such as photographs, articles, comments, questions, email transactions, requests, and subscription information.

Cookies and Similar Technologies. We and our partners use cookies and similar technologies on our site. Cookies are text files we place on your computer or device browser to store your preferences. Information that may be collected through the use of these technologies includes the Internet Protocol address automatically assigned to your computer, your browser type, the date and time of your visit, the pages you visit and the amount of time spent on each, your device's operating system, your mobile device identifier, your geographical area, referring URLs, and other information on your interaction with our site. Please see our [Cookies Policy](#) to learn how we use cookies, how our partners may use cookies on our site, your choices regarding cookies and further information about cookies. You can modify your cookie settings or turn off all or certain types of cookies by adjusting your browser settings. Please note, however, that if you delete or turn off cookies, you may not have access to some of the features that make your

experience on our site smoother, you may not be able to store your preferences, and some of our services may not function properly.

Aggregate and Anonymous Information. Sometimes we use aggregate or anonymous information. Anonymous information is data where all information that enabled you to be identified has been removed. Aggregate information is anonymous data collected about a group of users or other categories. Your personal information is not included in aggregate or anonymous data. We may use this type of information, for example, to help us understand trends and your needs and preferences and to improve our services. This policy does not restrict our use of aggregate and anonymous information.

Email Communications. We may use your email for promotional purposes (e.g., new product offerings, special offers by us or other third parties). If you send an email to us, we will collect your email address and the full content of your email, including attached files, and other information you provide. You may indicate your preference to opt out of receiving promotional communications by following the unsubscribe instructions provided in the promotional email you receive or by contacting us directly at privacy@xsolis.com. You acknowledge that it may take up to 10 days for us to process an opt-out request. Please note, however, that you cannot opt out of receiving transactional emails related to your account with us.

How We Use Your Information

We may use your information in the following ways:

- To communicate with you regarding your account;
- To respond to your customer service requests;
- To improve the content of our site;
- To customize our site for each individual visitor;
- To notify you about updates to our site;
- To contact you for marketing purposes, such as emailing you about products or services or events that we think may be of interest to you or sending you offers for discounts or free services;
- To administer a promotion, survey or other site feature;
- To ask for ratings and reviews of services or products;
- To respond to correspondence we receive from you; and
- To serve other purposes for which we provide specific notice at the time of collection, and as otherwise authorized or required by law.

Disclosure of Your Information

We will not trade, sell or share your personal information for use by any business without your consent, unless required by law or as disclosed to you when the information is collected. We only share your personal information in accordance with applicable law. We may share your personal information with others in the following instances:

- When legally required to do so;
- At the request of governmental authorities conducting an investigation;
- To verify or enforce compliance with the policies governing our site and applicable laws or to protect against misuse or unauthorized use of our site; and
- To a successor entity in connection with a corporate merger, consolidation, sale of assets or other corporate change. Should such a sale occur, we will use reasonable efforts to direct the transferee to use your information in a manner that is consistent with our privacy policy.

International Transfers of Personal Information

This site is based in the United States of America and is subject to the laws of the United States. If you are a user outside of the United States, please know that any information you provide on this Site may be transferred to the United States, which does not offer an equivalent level of protection to that required in certain other countries. We may transfer your personal information to third parties in other countries for the purposes described in this policy. Some local privacy laws may require us to obtain your consent before we transfer your information from your originating country to other countries. When you agree to this policy, you are, to the extent required and permitted under your local law, granting your consent to the transfer of your personal information to such other countries for the purposes described in this policy. These countries may not have the same data protection laws as the country in which you initially provided the information. We take steps to ensure that it is adequately protected in compliance with applicable laws, including ensuring appropriate security measures are in place and requiring the third parties to protect your personal information in accordance with this policy, or obtaining your consent where required.

How We Protect Your Information

We implement a variety of security measures when you enter, submit, or access your information to maintain the safety of your personal information. Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems and are required to keep the information confidential. You should be aware that such security measures cannot prevent all loss, misuse or alteration of personal information, and we are not responsible for any damages or liabilities

relating to any such incidents to the fullest extent permitted by law. Where required under law, we will notify you of any such loss, misuse or alteration of personal information that may affect you so that you can take the appropriate actions to protect your rights.

How Long We Retain Your Information

We retain your information only as long as necessary to provide our services to you, enhance your user experience, and otherwise as necessary for our operations or as permitted or required by applicable laws.

Legal Basis for Use of Your Personal Information (GDPR)

The General Data Protection Regulation, or GDPR, governs privacy practices involving individuals in the European Union and the European Economic Area and certain other transactions related to those areas. If the GDPR applies to your personal information that we have collected, our legal basis for collecting and using your personal information will depend on the personal information concerned and the context in which it is collected, including legitimate business purposes, as necessary to provide products and services to you or respond to your inquiries and requests, with your consent, to comply with applicable laws, or when there is a legitimate and overriding interest that necessitates the use.

How to Access and Control your Information

You may change your privacy settings at any time by contacting us at privacy@xsolis.com. You may indicate your options to:

- Modify, update, and delete your user account;
- Opt in or out of subscriptions to newsletters, mailings, and other communications and alerts;
- Opt in or out of receiving offers and promotions; and
- Opt in or out of sharing your personal information with others so they can send you offers and promotions.

You may contact us to request a copy of the information we have collected about you, request to correct or update any information we have about you, or request deletion of your account or personal information. Following a request for deletion, we will delete your information unless required to retain it by applicable laws. We may also retain certain of your information if necessary for safety or security, fraud prevention, quality assurance, or other legitimate business interests, and only in accordance with applicable laws.

You may withdraw any consent you have granted to our collection and use of your personal information at any time, subject to our right to continue to use your personal information as

permitted or required under applicable laws. Such withdrawal will not affect the lawfulness of our collection or use of your personal information prior to withdrawal.

Do-Not-Track Notice

Because there is not yet a consensus on how companies should respond to web-browser-based do-not-track mechanisms, we do not respond to do-not-track signals at this time.

Modification of Our Privacy Policy

We may modify our privacy policy from time to time. When we modify our privacy policy, we will notify you by a posting on our site. Any changes will become effective as of the date of posting with respect to information we then collect in the future. We will treat all personal information we collect, however, in accordance with the privacy policy in effect at the time the information is collected. We urge you to review this privacy policy often so you are always fully informed.

How to Contact Us

You can submit questions, comments, and complaints about our privacy policy and practices at the following address:

- XSOLIS, Inc.
- Attn: Privacy Officer - Zach Evans, Chief Technology Officer
- 655 Grassmere Park
Nashville, TN 37211
- privacy@xsolis.com

Your Local Data Protection Authority

Under certain local laws, you may have the right to submit a complaint regarding our collection and use of your personal information to your local data protection authority. Please consult this link for further information: https://edpb.europa.eu/about-edpb/board/members_en